- (e) If the contractor or CMS informs the ALJ or the Board by the end of the 10 days that a reconsideration is initiated, and then the ALJ or the Board—
- (1) Continues the stay in proceedings; and
  - (2) Sets a reasonable timeframe—
- (i) For LCDs, of not more than 90 days, by which the contractor completes the reconsideration; or
- (ii) For NCDs, in compliance with the timeframes specified in section 1862(1) of the Act, by which CMS completes the reconsideration.
- (f) The ALJ or Board lifts the stay in proceedings and continues the review on the challenged provision(s) of the original LCD or NCD, including the new evidence in the review record, if the contractor or CMS—
- (1) Informs the ALJ or Board that a reconsideration is not initiated; or
  - (2) Does not meet—
- (i) For LCDs, the 90-day reconsideration timeframe; or
- (ii) For NCDs, the reconsideration timeframe specified by the Board, in compliance with section 1862(1) of the Act.
- (g) If an LCD or NCD is reconsidered and revised within the timeframe allotted by the ALJ or Board, then the revised LCD or NCD and any supplement to the LCD or NCD record is forwarded to the ALJ or the Board and all parties and the review proceeds on the LCD or NCD.

[68 FR 63716, Nov. 7, 2003, as amended at 70 FR 70335, Nov. 21, 2005; 71 FR 9461, Feb. 24, 2006]

#### Subpart D—Review of an LCD

# § 426.400 Procedure for filing an acceptable complaint concerning a provision (or provisions) of an LCD.

- (a) The complaint. An aggrieved party may initiate a review of an LCD by filing a written complaint with the office designated by CMS on the Medicare Web site, http://www.medicare.gov/coverage/static/appeals.asp.
- (b) *Timeliness of a complaint*. An LCD complaint is not considered timely unless it is filed with the office designated by CMS within—
- (1) 6 months of the issuance of a written statement from each aggrieved party's treating practitioner, in the case

- of aggrieved parties who choose to file an LCD challenge before receiving the service; or
- (2) 120 days of the initial denial notice, in the case of aggrieved parties who choose to file an LCD challenge after receiving the service.
- (c) Components of a valid complaint. A complaint must include the following:
  - (1) Beneficiary-identifying information:
- (i) Name.
- (ii) Mailing address.
- (iii) State of residence, if different from mailing address.
  - (iv) Telephone number, if any.
- (v) Health Insurance Claim number, if applicable.
  - (vi) E-mail address, if applicable.
- (2) If the beneficiary has a representative, the representative-identifying information must include the following:
  - (i) Name.
  - (ii) Mailing address.
  - (iii) Telephone number.
  - (iv) E-mail address, if any.
- (v) Copy of the written authorization to represent the beneficiary.
- (3) Treating physician written statement. A copy of a written statement from the treating physician that the beneficiary needs the service that is the subject of the LCD. This statement may be in the form of a written order for the service or other documentation from the beneficiary's medical record (such as progress notes or discharge summary) indicating that the beneficiary needs the service.
  - (4) LCD-identifying information:
- (i) Name of the contractor using the
- (ii) Title of LCD being challenged.
- (iii) The specific provision (or provisions) of the LCD adversely affecting the aggrieved party.
- (5) Aggrieved party statement. A statement from the aggrieved party explaining what service is needed and why the aggrieved party thinks that the provision(s) of the LCD is (are) not valid under the reasonableness standard.
- (6) Clinical or scientific evidence. (i) Copies of clinical or scientific evidence that support the complaint and an explanation for why the aggrieved party thinks that this evidence shows that the LCD is not reasonable.
- (ii) Any documents or portions of documents that include proprietary

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data must be marked "proprietary data," and include a legal basis for that assertion.

- (iii) Proprietary data submitted by a manufacturer concerning a drug or device for which the manufacturer has submitted information to the Food and Drug Administration, must be considered and given substantive weight only when supported by an affidavit certifying that the submission contains true and correct copies of all data submitted by the manufacturer to the Food and Drug Administration in relation to that drug or device.
- (d) Joint complaints—(1) Conditions for a joint complaint. Two or more aggrieved parties may initiate the review of an LCD by filing a single written complaint with the ALJ if all of the following conditions are met:
- (i) Each aggrieved party named in the joint complaint has a similar medical condition or there are other bases for combining the complaints.
- (ii) Each aggrieved party named in the joint complaint is filing the complaint in regard to the same provision(s) of the same LCD.
- (2) Components of a valid joint complaint. A joint complaint must contain the following information:
- (i) The beneficiary-identifying information described in paragraph (c)(1) of this section for each aggrieved party named in the joint complaint.
- (ii) The LCD-identifying information described in paragraph (c)(2) of this section.
- (iii) The documentation described in paragraphs (c)(3) and (c)(4) of this section.
- (3) Timeliness of a joint complaint. Aggrieved parties, who choose to seek review of an LCD—
- (i) Before receiving the service, must file with the ALJ a joint complaint within 6 months of the written statement from each aggrieved party's treating physician.
- (ii) After receiving the service, must file with the ALJ a complaint within 120 days of each aggrieved party's initial denial notice.

## § 426.403 Submitting new evidence once an acceptable complaint is filed.

Once an acceptable complaint is filed, the aggrieved party may submit additional new evidence without withdrawing the complaint until the ALJ closes the record.

### § 426.405 Authority of the ALJ.

- (a) An ALJ conducts a fair and impartial hearing, avoids unnecessary delay, maintains order, and ensures that all proceedings are recorded.
- (b) An ALJ defers only to reasonable findings of fact, reasonable interpretations of law, and reasonable applications of fact to law by the Secretary.
- (c) The ALJ has the authority to do any of the following:
- (1) Review complaints by an aggrieved party (or aggrieved parties).
- (2) Dismiss complaints that fail to comply with § 426.400.
- (3) Set and change the date, time, and place of a hearing upon reasonable notice to the parties.
- (4) Continue or recess a hearing for a reasonable period of time.
- (5) Hold conferences to identify or simplify the issues, or to consider other matters that may aid in the expeditious disposition of the proceeding.
- (6) Consult with scientific and clinical experts on his or her own motion concerning clinical or scientific evidence.
- (7) Set schedules for submission of exhibits and written reports of experts.
- (8) Administer oaths and affirmations.
- (9) Examine witnesses.
- (10) Issue subpoenas requiring the attendance of witnesses at hearings as permitted by this part.
- (11) Issue subpoenas requiring the production of existing documents before, and relating to, the hearing as permitted by this part.
- (12) Rule on motions and other procedural matters.
- (13) Stay the proceedings in accordance with § 426.340.
- (14) Regulate the scope and timing of documentary discovery as permitted by this part.
- (15) Regulate the course of a hearing and the conduct of representatives, parties, and witnesses.